## **Booking conditions:**

- 1. In principle we try to book the pitch which you request. If your desired pitch, and your alternative pitches, are not available for the period you wish to book, we will automatically book one of the nearest free pitches and confirm it to you.
- 2. The pitch will be available for you from 13.00 hrs on your day of arrival, till 12.00 hrs on your day of departure. If you wish to leave later than 12.00 hrs (only with permission of the management, and if the pitch isn't booked by somebody else), we charge the costs for an extra night.
- 3. The pitch will be available till 22.00 hrs on the day of your arrival. If you don't arrive before then and don't give us sufficient notice, the claim on the pitch and refund of the advance payment expires and the pitch may be let to somebody else. So if you expect to come a day late, phone us the day before.
- 4. The confirmed days of arrival and departure are binding on all parties. The management also reserves the right, in special circumstances, to replace the confirmed pitch by another.
- 5. The reservation is a binding agreement, once the advance payment of 50,00 € is received. The advance payment must be in our account at the latest 15 days after the written confirmation (see the date on the confirmation) and is deducted from the total costs. If your advance payment isn't in our account within this time, we will cancel the reservation and you have no a claim on the pitch.
- 6. If you leave the campsite earlier than the departure date you booked, we charge for the remaining days at the lowest rate (unmanned caravan).
- 7. If a family or group of people occupies more than one pitch, we will charge for as many pitches as they really use. (Price: car/tent or car/caravan).
- 8. The total costs of your stay, must be paid a day before departure, cash or with a maestro / debit card. By payment with a credit card we charge + 4,5 %.
- You can cancel the reservation at any time. For your own security, you should do this in writing (by letter, e-mail or fax). Cancelling by phone is not possible. By cancelling of the agreement, we charge the following per pitch:
  - up to 4 weeks before the date of arrival: 20,00 €
  - within 4 weeks before te date of arrival: 50,00 €
- 10. The management only guarantees the services mentioned in the confirmation letter. Telephone or oral agreements are only valid with written confirmation.
- 11. Changes in the reservation must be confirmed in writing, by letter, e-mail or fax. (Costs 10,00 €). If you wish to change the booked period, it may be that you have to change the pitch.
- 12. For the campsite and swimming pool, our house- and swimming pool rules apply. (See the board at the camping- or swimming pool entrance).

If you have any questions, please contact us: phone: 0049 - (0) 65 25 - 34 0, fax: 0049 - (0) 65 25 - 93 15 5 or mail: info@echternacherbrueck.de













